

# Request for a Regular Payment List



## CUSTOMER REQUEST AND AUTHORITY TO DISCLOSE A REGULAR PAYMENT LIST

### My previous Financial Institution

I/we consent to Regional Australia Bank requesting a Regular Payment List from my previous financial institution (as outlined above) showing regular payments to and from my/our accounts(s) held with the previous financial institution described in the Schedule.

I/we consent to previous old financial institution compiling a Regular Payment List for the accounts(s) described in the Schedule, and disclosing the list to Regional Australia Bank.

### I/we understand and acknowledge that:

- The Regular Payment List contains my/our personal information;
- The accounts listed are personal accounts held in my/our name(s);
- I am/we are authorised to operate the accounts described in the Schedule;
- This completed Request for a Regular Payment List form will be sent to my/our previous financial institution.

### Members please be advised:

- You need to be aware of your continued responsibility for ensuring your direct debits and credits are fulfilled correctly. While Regional Australia Bank is assisting you with the new account switching service by passing on your request to other financial institutions and users of Direct Entry Services, Regional Australia Bank will not take responsibility for the accuracy, or completion of your requested account switching changes, for example it may not include all regular or one off payments.
- The switching service applies only to direct debit arrangements, direct credit arrangements and not to periodical payments, BPAY payments, internet banking 'Pay Anyone' payments, scheme debit card and scheme credit card arrangement;
- Please note some cancelled arrangements may appear on the list.
- You are responsible for switching your own internet banking 'Pay Anyone' payments by:
  - Re-entering your 'Pay Anyone' payments into your new online banking account; and
- You are responsible for switching any scheme debit card or credit card arrangements by advising your new provider or merchant of your new debit card or credit card number.

### Regional Australia Bank

BSB

Member Number

### Schedule (details of accounts held with my previous financial institution)

BSB & Account Number

Account Name

Members Full name/s (please print)

Members Full name/s (please print)

Members signature (if joining account a signature maybe required)

Members signature (if joining account a signature maybe required)

Date

Date

Please email completed form to [enquiries@regionalaustraliabank.com.au](mailto:enquiries@regionalaustraliabank.com.au)